

Dear Customer,

Rate increases are sometimes necessary to continue the water authority's dedication to protecting the environment, upgrading the water system, developing new sources of water, and improving reliability and quality of service to our customers.

Guilford Water Authority will invest approximately \$3,300,000 in capital improvements in the very near future. One of these is a 12" water main approximately 13,500 feet in length replacing an aged unlined pipe, which can no longer provide adequate flow. The second project currently underway is the connection of two 12" dead ends, which will provide improved service in the north end of our system. The cost to us for pipe, fittings, fire hydrants, treatment chemicals, electricity, and other associated necessities have been steadily increasing. Replacing aged and undersized water mains elsewhere in the system are also included on the list.

The new rates will become effective on December 1, 2025 and are as follows:

- Minimum charge of \$55.80 for 1000 cubic feet or less per quarter.
- Next 5000 cubic feet is \$42.90 per 1000 cubic feet (or \$4.29 per 100 cubic feet)
- Above 6000 cubic feet the rate is \$35.80 per 1000 cubic feet (or \$3.58 per 100 cubic feet)